businesscompanion
trading standards law explained

Legislation etc

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Trading Standards

For more information on the work of Trading Standards services and the possible consequences of not abiding by the law, please see 'Trading Standards: powers, enforcement and penalties'.

Key legislation

- Consumer Protection from Unfair Trading Regulations 2008
- Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013
- Consumer Rights Act 2015
- Digital Markets, Competition and Consumers Act 2024:
    - Part 4, Chapters 1 and 4

In this update

The guide has been updated to reflect the changes made to ADR by the Digital Markets, Competition and Consumers Act 2024.

Last reviewed / updated: June 2026

< Part 4. Dealing with holiday caravan / lodge owners

Please note

This information is intended for guidance; only the courts can give an authoritative interpretation of the law.

The guide's 'Key legislation' links go to the legislation.gov.uk website. The site usually updates the legislation to include any amendments made to it. However, this is not always the case. Information on all changes made to legislation can be found by following the above links and

> clicking on the 'More Resources' tab.

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